

**PET SHOP LICENCE CONDITIONS (2)**  
**DISPLAY AND SALE OF SMALL MAMMALS\***

(\*rabbits, guinea pigs, hamsters, gerbils and mice)

**INTRODUCTION**

- A. A pet shop licence from the Agri-Food & Veterinary Authority (AVA) is required to keep or display for sale pets under the Animals and Birds (Pet Shop and Exhibition) Rules 2004.
- B. The licence is issued subject to (1) submission of a valid application, (2) satisfactory applicant assessment (in the form of a course, interview or test), (3) satisfactory inspection of premises and (4) compliance with licence conditions.
- C. The licence is renewable annually.
- D. The licensee shall comply with all conditions of the licence at all times. Failure to comply with any condition of the licence shall constitute an offence under the law and the licensee shall be subject to regulatory action. The licensee may also be liable to be prosecuted in court under the applicable law, or have his / her licence suspended or revoked at the discretion of the Director-General.
- E. The licensee undertakes a duty of care to ensure that the animals in the confines of the shop are (1) healthy and in good condition (2) housed in a clean, comfortable and safe environment and (3) managed properly according to their needs and developmental requirements.
- F. The licensee shall not keep or display for sale any animal which AVA has not given written approval for and which is not listed on the licence.
- G. The display and sale of drugs, medications and preparations that require a prescription from a veterinary surgeon is not allowed.

**LICENCE CONDITIONS**

**HOUSING & ENVIRONMENT**

1. All animals must be able to move freely and comfortably and have adequate space to lie down, stretch and exercise.
2. Where animals are kept together:
  - (a) They must be compatible (Note: Fight injuries will be considered as a sign of incompatibility)
  - (b) They must be of the same breed
  - (c) There must be no overcrowding.
3. Housing must be in good condition and kept clean and dry. It must be safe and comfortable for the animals.
4. Animals must be housed on solid flooring.
5. Suitable bedding must be provided and kept clean and dry.

**MANAGEMENT & HEALTHCARE**

6. Animals must be properly weaned and be able to take solid food before they are displayed for sale.
7. All animals displayed for sale must be healthy. Sick, diseased or injured animals must be removed from display and treated by a licensed practising veterinarian. The veterinarian must certify that the animal is recovered before it can again be displayed for sale.
8. Animals that are pregnant or nursing young must not be kept in the display area.

9. Animals in the display area must not come into contact or in close proximity with other animals in the shop, including animals for grooming.
10. Clean drinking water must be provided at all times. Drinking containers must be kept clean.
11. The shop must display an emergency contact number on the shop front for the public to call in the event of an emergency. There must be arrangements in place for evacuation of the animals.

**REGULATORY REQUIREMENTS**

12. Each animal in the shop must be accounted for. The source of an animal, its date of arrival in the shop (and Singapore), the medical history and date of purchase / release to the buyer should be available.
13. Only small mammals and animals for which AVA has given written approval to display and sell are to be kept on the premises.
14. All animals must be kept in their designated display areas approved by AVA. Any change of location of the animal display area must be approved by AVA.
15. Animals must not be displayed outside the shop premises unless the licensee has obtained written permission from the relevant building or area management.
16. The licensee, manager and all staff who have worked longer than 6 months at the shop must attend structured formalized training for the pet retail industry at a teaching institution recognized by AVA, when required.
17. Shops with a grade must display their latest Grade Decal prominently.
18. There must be no non-compliance with the requirements of other regulatory agencies

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