



FCD 019.9
24 Feb 2009

CIRCULAR

All Processed Food Importers/Declaring Agents

All declaring agents are requested to inform your importers of the contents of this circular.

Dear Sir/Mdm

DISPOSAL OR RE-EXPORT OF REJECTED CONSIGNMENTS

We wish to remind all importers that any processed food products or food appliances which has been inspected and found to be unfit for human consumption/ use or not allowed for import are to be destroyed or disposed of as prescribed by AVA.

2 With effect from 1 April 2009, traders are required to adhere to the following procedure for destruction or for the return of the rejected consignments to the country of origin:

(a) Traders are required to segregate the rejected goods from the rest and isolate them in a designated area for sealing by AVA within one week;

(b) Traders are to make arrangement with AVA inspector for supervision on stuffing as well as with the appointed escort agencies for escorting the rejected goods to the incineration plant or to the port of export;

(c) The rejected goods are to be destroyed or returned to country of origin within the stipulated deadline;

(d) Traders are to submit supporting documents (NEA destruction certificate or export permit and bill of lading) to AVA within 3 working days after the rejected consignment has been destroyed or returned to the country of origin;

3 You may contact our AVA inspectors at the following contact numbers for sealing and supervision on stuffing of the rejected consignments:

Type of products	Contact Person	Contact No.
Food product containing beef gelatine/ingredients/extract Infant formula Infant cereals Dairy products (Pasteurized milk, cheese, butter, ice cream, yoghurt, milk powder and infant formula)	Ms Jessye Ong	63251221
Kuih Kuih Seaweed Dried vegetables Preserved and pickled vegetables	Mr Koh Chee Meng	63251210
Mushroom Energy drinks & bars	Mr Lim Tiong Peng	63258496
Chocolate Pasta / Noodles Land snails (Escargots)	Mr Loke Wan Keong	63258370

Type of products	Contact Person	Contact No.
Preserved fruits Minimally processed fruits Coconut (Including coconut milk, grated coconut, jelly coconut, shelled coconut, desiccated coconut)	Mr Melvin Lee	63250784
Cut sugar cane Bread	Mr Mohd Kassim	63251221
Ceramic foodwares/claypot Porcelain foodware Dried soya bean products Starch Flour	Mr Ng Meng Hua	63250787
Mooncakes Min. processed vegetables (eg. Peeled / cut and frozen vegetables)	Mr Tong Wee Hiong	63250785
Soy sauce and oyster sauce Peanut and pistachio products Cashew nuts Corn / maize	Mr Wan Yeng Phui	63250789
Mineral/Spring water Distilled/Drinking water Food products from Eastern Europe countries	Mr Mohd Yusoff Latiff	63250787

4 The list of AVA appointed escort agencies and their contacts are as below:

Security Company	Contact Person	Contact No.
AETOS Security Management Pte Ltd	Ms Loh Yeong Mr. Brandon Soh Mr. Patrick Koh	6478 5205 6478 5156 6478 5155
Certis CISCO Security Pte Ltd	Ms Clare Peng	98525979
Premier Security Co-Operative Ltd.	Ms. Lucy	6291 9866
Vanguard Investigation & Security Services Pte Ltd	Mr. Roy Teo	9823 0048

5 Please contact the following officers should you have further enquires:

Mr Ong Swee Seng 6325 0788
Mr Wan Yeng Phui 6325 0789
TradeNet Officers 6325 0783 / 6221 5056

Yours faithfully



TAN TUANG HONG
FOOD CONTROL DIVISION
FOOD & VETERINARY ADMINISTRATION
for CEO
AGRI-FOOD & VETERINARY AUTHORITY