

ACCEPTANCE FOR QUARANTINE OF DOGS AND CATS

**NOTE: Please complete [Part A, B and C] and attach to the online application for permit to import. Alternatively, you can fax to
Fax: (65) 6227 6305 or Email: AVA_Import&Export_Animals@ava.gov.sg**

Part A

1. Applicant details

Details of APPLICANT (Owner / Importer or Representative in Singapore):	
Mr/Mrs/Ms: _____	
Singapore NRIC (if applicable) Or Passport Number: _____	
Address (in Singapore): _____	
_____	Postal Code _____
Telephone: _____ (Home)	_____ (Office) _____ (H/P)
Fax: _____	Email: _____
Relationship of applicant to animal (e.g. owner) _____	

2. Description of animal			Date of Arrival:	
No	Microchip Number	Pet Name	Breed / age / sex	Species

3. History of medical condition(s)

Medical condition(s)	Type of Medication(s)	Dosage

4. Remark(s) from the owner (e.g. feeding requirement, special care). Please state:

5. Quarantine Reservation Code (QRC): _____

In consideration for allocating a quarantine space at Sembawang Animal Quarantine Station (SAQS) or Changi Animal and Plant Quarantine (CAPQ) for the animal(s) described on the above QRC, I agree to the terms and conditions on the 4th page of this set of documents. The Agri-Food & Veterinary Authority may impose any other conditions WITHOUT prior notification for the purpose of proper management and operation of the quarantine services.

I declare that the animal(s) which I am importing (as detailed in 2. above) is/are not pregnant at the time of export to Singapore.

I declare that to the best of my knowledge and belief all the above information is true and correct.

Signature of applicant/owner/authorized representative	Date
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For official use: Reservation Yes

Kennel No: _____

Cattery No: _____

Part B

AUTHORITY FOR PRIVATE VETERINARY ATTENDANCE AND TREATMENT

If, in the opinion of the AVA Quarantine Station* staff, my animal(s) requires veterinary attention whilst in quarantine, I authorize the Quarantine Station* staff to arrange attendances and any necessary treatments by a private veterinarian on my behalf.

1. I acknowledge that while AVA will try to contact me prior to arranging any such attendances or treatment, this may not always be possible and I authorize AVA to arrange for such attendances and treatment without prior consultation with me.

2. I agree I am responsible for the payment of all costs and expenses associated with attendances and treatment of my animal(s) by a private veterinarian and will pay all fees due to the private veterinarian prior to the release of my animal(s) from the AVA Quarantine Station*.

3. I agree to indemnify AVA against all expenses, losses, damages and costs that AVA may sustain or incur as a result, whether directly or indirectly, of the attendance and treatment of my animal(s) by a private veterinarian.

4. I agree to release AVA from all actions, suits, claims or demands of any nature together with all costs and expenses incurred in respect thereof which I may have against AVA arising in any way out of the attendance and treatment of my animal(s) by a private veterinarian.

Name _____

Address _____

Contact Number _____ Animal name(s) _____

Relationship to Animal(s) (e.g. owner) _____

Signature _____ Date _____

**Name, address and contact details of my preferred private veterinary practice/veterinarian
(leave blank if you do not have one and AVA will arrange a local veterinarian)**

*** AVA Quarantine Station refers to Sembawang Animal Quarantine Station and Changi Animal and Plant Quarantine Station.**

Part C

To: Quarantine and Inspection Department
Agri-Food & Veterinary Authority
5 Maxwell Road #02-00
Tower Block MND Complex
Singapore 069110
Tel: 62270670 Fax: 62276305

LETTER OF INDEMNITY FOR DOGS/CATS IN QUARANTINE

This is to inform you that I am aware that my pet(s), mentioned below, has/have to undergo at least 10 days / 30 days* quarantine (depending which category your pet(s) is/are importing), and I accept the risks involved. I will not hold the Agri-food & Veterinary Authority or the management of the quarantine station responsible for any outcome related to the risks while my pet(s) is/are in quarantine.

1. Name of Pet: _____ Type: Dog / Cat* Breed: _____

Sex: M / F* Age: _____ Colour: _____

2. Name of Pet: _____ Type: Dog / Cat* Breed: _____

Sex: M / F* Age: _____ Colour: _____

3. Name of Pet: _____ Type: Dog / Cat* Breed: _____

Sex: M / F* Age: _____ Colour: _____

.....
Signature/Date

* delete where not applicable

**TERMS AND CONDITIONS FOR QUARANTINE OF DOGS AND CATS AT SEMBAWANG ANIMAL
QUARANTINE STATION (SAQS) AND CHANGI ANIMAL AND PLANT QUARANTINE (CAPQ)**

A. General

1. Quarantine fees are \$16.80 per dog/cat per day for non-air conditioned accommodation and \$26.25 per dog/cat per day for air conditioned accommodation, \$65 per dog/cat for rabies vaccination and \$74 per dog/cat for transportation from port of entry to SAQS. **Payment must be made within 22 days for a 30-day quarantine and within 7 days for a 10-day quarantine from the date of admission of the animal(s) into the quarantine station.** Late payment will incur a late payment fee and may affect the release of your animal(s) from the quarantine. Animals shall not be released from the quarantine station until all fees are paid.
2. Dogs and cats arriving from countries that pose a rabies risk will be duly examined and vaccinated for rabies. They will then undergo compulsory quarantine. Animals imported under Category C1 requirements will undergo a minimum 10 day quarantine and those under Category C2 and Category D requirements will undergo a minimum 30 day quarantine.
3. The designated visiting hours are:
Mondays to Fridays – 4.00 pm to 6.00 pm
Saturdays – 2.00 pm to 6.00 pm
Closed on Sundays and Public Holidays
4. Please note that the reservation for quarantine space will be held for only up to 3 days after the scheduled date allocated by AVA. In the event that the pet arrives after this period, the owner shall bear all additional costs, if any, associated with the late arrival of animals, e.g. additional charges due to change in accommodation type.
5. SAQS and CAPQ advise that only one animal occupies each kennel or cattery room, as multiple animals sharing accommodation does not allow for adequate caretaker evaluation and may result in delayed detection of medical conditions. Owners seeking to house more than one cat or dog in the same cattery cage or kennel may do so at their own risk; however, cats and dogs must not be housed together.
6. If the applicant is not the owner of the animal(s) described in this application, the applicant is deemed to have obtained the expressed consent of the owner of the animal(s) to represent the owner on all matters for the quarantine of the animal in the quarantine station. The applicant shall take full responsibility for all claims and costs made against AVA if such claims and costs arise from any misrepresentation made by the applicant.
7. The owner or any authorized representative (supplying satisfactory identification) may visit the quarantined animal during the period of quarantine. Only authorized staff, owners and registered visitors are allowed to enter the quarantine premises. Visitors are required to sign in and out, as well as record the time of arrival and departure.
8. Visitors are advised to keep their valuables with them while on the SAQS and CAPQ premises. SAQS and CAPQ will not be responsible for any loss of belongings left in the premises.
9. Visitors must not come into contact with animals other than their own in any manner. Giving food or medicine to any animals other than their own is strictly prohibited. Minors under the age of 18 years have to be accompanied by an authorized adult who will be responsible for their actions and safety within the SAQS and CAPQ premises.
10. The quarantine station would provide commercially prepared dry or canned pet food to your animal(s). If special feed is needed, this must be provided by the owner (or his authorized representative), with feeding instructions. SAQS and CAPQ staff will be happy to serve the special feed to the animal(s) according to the given feeding instructions. No adjustment of quarantine fees will be made for owners supplying special food for their animals.
11. Grooming or bathing of the animal(s) is not provided by SAQS and CAPQ. However, owners (or their authorized representatives) may make arrangements with SAQS staff to groom or bathe their animal(s) at designated areas. Grooming facilities are not available at CAPQ.
12. Items that accompany the animal(s) into quarantine are left at the owner's risk. These items may have to be destroyed at the end of the quarantine period. The owner may be requested to clean or remove any soiled items. SAQS and CAPQ will not be responsible for the loss or damage of any personal items or valuables.
13. The owner is responsible, during and after visits, to ensure that the kennel(s) or cattery cage(s) is/are properly latched or locked. SAQS and CAPQ will not be responsible for any animal escape or injury found owing to the negligence of the owner.
14. Progeny born to a dam undergoing quarantine shall be detained in SAQS or CAPQ. Quarantine fees as listed above will be applied to the progeny from birth until the completion of quarantine of the progeny. The dam

would need to remain in quarantine with progeny until weaning. The progeny shall be detained until they attain the age of 3 months, whereupon they will be vaccinated against rabies and quarantined for 30 days thereafter.

B. Health checks and treatment

15. SAQS and CAPQ veterinarians examine your animals for signs of exotic diseases soon after their arrival and just before their release from quarantine. In checking for exotic diseases, the quarantine station staff will also rely on constant observation of your animals during the quarantine period. A rabies vaccination will also be administered to the animals upon admission into the quarantine station. If fleas or ticks are found on the animals, AVA will institute immediate treatment. A fee for treatment will be imposed **in addition** to the other charges for accommodation, vaccination and transport.

16. SAQS and CAPQ veterinarians and staff, **do not attend and treat the animals for any other conditions**. If concerns arise as to your animal's health, which relate to a non-exotic disease, your appointed private veterinarian must deal with it. Quarantine station staff will be pleased to help medicate the animals during quarantine, as prescribed by your veterinarian. Owners are encouraged to check their pets for any signs of illness (e.g. skin or ear problems) during visits, to enable early detection of potential problems and prompt veterinary attention if necessary.

17. The quarantine station's policy is one of seeking the early advice and prompt attendance of a private veterinarian rather than wait until a major problem develops. If the staff believe your animal(s) require veterinary attention, they will try to contact you and inform you regarding the need for veterinary consultation for your animal(s). Please ensure that your contact details are accurate and up to date to allow quarantine staff to contact you promptly should the need arise. However, there may be occasions when staff are unable to contact you. To enable the quarantine station to arrange for a private veterinarian to attend to your animal(s), please complete the authorization form attached.

18. The costs of attendances and treatments by private veterinarians are **not part of the cost of quarantine**. They are an additional cost to be borne by you. You will be billed separately by the veterinary practice.

19. Whilst every care and attention is given to all animals in quarantine, AVA shall not be held responsible for any illness, loss of damage, however caused, to the animals in the quarantine station. In the event of the death of the animals, the animals will be sent to Animal & Plant Health Laboratory (APHL) for post mortem examination.

20. In the event that the animals have to be sent to APHL, AVA for post mortem, the post mortem examination of the submitted animal(s) will be a full examination and not a cosmetic process. Due to the possibility of additional laboratory tests coupled with case complexity, the post mortem results may take **up to five weeks** for completion. All the articles and accessories that were submitted together with the animal carcass would be deemed the property of APHL, AVA and disposed off, unless specifically and clearly indicated in writing at the time of submission for post mortem examination. The return of such item(s) will only be approved on a case-by-case basis and any action taken by APHL, AVA in respect of the animal carcass, accompanying articles or accessories shall be at risk of the owner. The return of the remains of animal(s) submitted for post-mortem examination is subject to the discretion and regulations of AVA. All arrangements and costs for collection and disposal of the animal's remains will be borne entirely by the owner or the owner's authorized representative. The owner or their authorised representative will be required to sign APHL, AVA's "Release of Animal Carcass" form in order to receive the remains of the animal for disposal in accordance with the rules and regulations set forth by AVA and NEA. If the animal's remains are not collected within 2 weeks of notification of availability of collection of the animal's remains, the remains will be disposed of accordingly by APHL, AVA AVA will be held harmless against any claim whatsoever and howsoever arises that is related to or in connection with the post mortem examination of the submitted animal(s).

C. Completion of quarantine

21. Animals that has completed quarantine period as required, shall be collected by the owner, or his authorized representative, not more than 7 days from the end of the quarantine period. While every effort will be made to contact the owner or his representative to collect the animal after the quarantine, animals that are not collected after 7 days from the end of the quarantine period may be disposed of by AVA in any manner it deems fit. The owner or his authorized representative shall have no further claim on the animal after its disposal by AVA.

22. Dogs in Singapore are required to be licensed by AVA. A valid licence must be presented to the quarantine staff at the time of release. For more information, please visit our website at www.ava.gov.sg. Online application for dog licences can be made through the website, under e-services.