



24 August 2009

All AVA Licenced Importers of Fresh Fruits and Vegetables

Dear Sir/Madam

LAUNCHING OF THE AVA'S INSPECTION AND LABORATORY E-SERVICES

1. We are pleased to inform you that AVA will be launching our new Inspection and Laboratory e-Services on our website (www.ava.gov.sg) on 7 Sep 09. This e-Services function allows you to apply for the following inspection and laboratory services electronically through the internet at any time convenient to you:

- a) Inspection Appointment Booking for
 - Import Inspection of Fresh Fruits & Vegetables
 - Import Inspection of Plants
 - Import Inspection of Dragon Fish
 - Export Inspection of Dragon fish
 - Import Inspection of Meat & Fish
- b) Request for consultation services
- c) Request for laboratory testing services for
 - Animal Pathogens & Biologics
 - Food Testing
 - Export Health Certification for Meat, Fish and Dairy Products
 - Plant Health Diagnosis Services
- d) Submission of Daily/Monthly Statistics for
 - Monthly Production of Establishment
 - Poultry – Daily Submission
 - Poultry – Poultry Condemnation
 - Abattoir – Slaughter
 - Abattoir – Temperature of Pig Carcasses

2. This e-Services function on our internet comes with a security feature that will allow you to request for AVA services electronically with confidentiality and security. Hence, in order to start using the e-Services, your company is required to register for a company account to make use of the Inspection and Laboratory e-Services.

3. For any enquiries please contact:
Lily Ling 63257620
Teo Yen Ling 63257599

4. Thank you

Yours sincerely,

Mrs Yong-Ho Siew Yee
Head, Plant Regulatory Branch
for Director-General, Agri-Food and Veterinary Services