

CHECKLIST

What You Should Look For When Sending Your Pet For Boarding

The Facility

- 1) It is recognised by AVA as a pet boarding facility.
- 2) Customers are allowed to visit and view the facilities.
- 3) The premises is clean and tidy.
- 4) Customers are allowed to visit their pets.

The Staff

- 5) Should be able to answer questions about the facility, including the type of veterinary care provided.
- 6) Should be able to answer questions on how animals are housed and managed.
- 7) Should be knowledgeable about the animals and their care.
- 8) Should ask about your pet's vaccinations (if appropriate). They should be able to explain the need for the vaccinations.

Behaviour / Condition of the Animals on the Premises

- 9) Animals look in good condition.
- 10) Animals look well-managed.
- 11) Animals look comfortable and rested.

Checking-In Procedure

- 12) The staff should be able to handle your pet confidently and correctly.

- 13) The staff should check that your pet has up-to-date vaccinations (if appropriate).
- 14) The staff should acknowledge on a form that they have received your pet in good condition. The name of the facility should be on the form and the form should be signed.
- 15) The staff should write down your instructions about any special care that your pet may need.

Note:

These guidelines are intended to help you choose a boarding facility at which you can feel confident that your pet will be housed and looked after properly. We recommend that you exercise reasonable discretion in your decision to board your pet and in your choice of boarding facility. If you have any queries please contact the Centre for Animal Welfare & Control, 75 Pasir Panjang Road, Singapore 118507, Tel. 64717198, Fax: 64733687.