

EXPORT PROCEDURE OF PERSONAL PET ORNAMENTAL BIRDS

EXPORTING YOUR PET BIRD FROM SINGAPORE

1. Please check if your pet bird meets the importing country's requirements. Some countries may require a pre-export quarantine, specific laboratory tests or special veterinary certification before export. Do inform us of your intended import at least 2 months before export. This time allowance is needed so that AVA officers can make arrangements with you for approval of pre-export quarantine facilities and certification preparations (if necessary).
2. If your pet bird belongs to a species protected under the CITES, you are required to obtain a **CITES export/re-export permit** from AVA. You can check the CITES website at www.cites.org under **National contacts & Information** for the contact details of the relevant CITES authority of the importing country whether a CITES import permit is required and use a copy of the Singapore CITES export/re-export permit to facilitate the application of the CITES import permit. CITES export/re-export permit application can be made online via our website at http://www.ava.gov.sg/Services/LicensesPermitsAndCerts/CITES_Import_Export_reExport_Permit.htm or at the self-service computer terminal located at our office (see address below). Please attach supporting documents as such letter of transfer, receipt, CITES import permit (for previously imported birds) etc. in your online application. The CITES export/re-export permit application with all required fields and supporting documents submitted takes at least 2 working days to process. Any incomplete or incorrect submission may delay the processing time or may render the application to be rejected. Each CITES permit costs S\$12 per species subject to a minimum of S\$60. If you wish to have the CITES export/re-export permit application processed and approved on the same working day, you can opt for the express service and a surcharge equivalent to the cost of the permit will be imposed. Please note that for export/re-export of captive-bred CITES Appendix I bird (ie. Appendix IC), AVA must sight a copy of the CITES import permit from the importing country first before we can issue the CITES export/re-export permit.
3. Apply for **AVA export permit** within 30 days prior to the export. AVA permit application can be made online via our website at http://www.ava.gov.sg/Services/LicensesPermitsAndCerts/Permit_Import_Export_Transship_Animals_Birds_Eggs_Biologics.htm. Please quote the application number for the CITES export/re-export permit (for CITES-listed birds) under the "Remarks" field and attach the import permit of the importing

country as supporting documents in your online application. The AVA export permit application takes at least 2 working days to process and costs S\$50. If you wish to have the export permit application processed within 2 working days, you can opt for the express service that costs S\$100. The AVA export permit is valid for 30 days. You can self print the AVA export permit once the payment is made, or you can opt for self collection (during your online application) from our office (see address below). For personal pet bird exports, please note that a maximum of 5 pet birds can be exported per owner. If you wish to export more than 5 birds, please write in to us via email (see contact details below).

4. Please check with your airlines if there are any restrictions or additional requirements for transporting pet birds. Prior to boarding, your pet bird will undergo a final health check at our CAPQ office (see address below). Following this inspection, your pet bird's cage will be sealed. Please call our CAPQ office five days before departure to make arrangements. The original AVA export permit, CITES export/re-export permit and health certificate must be presented to CAPQ officers during inspection. CAPQ officers will endorse the original CITES export/re-export permit and AVA export permit. Copies of the endorsed CITES export/re-export permit and AVA export permit will be retained by CAPQ. The original AVA export permit, CITES export/re-export permit and health certificate must accompany your pets to the destination country.

Contact details:

For further clarifications or assistance on the import/export procedures, please contact the following officers:

Enquiries	Name of officer	Contact No.	Email
Import/export procedures, pre-export quarantine, and export health certificate-related enquiries	Mr Yu Cheng Woo	6325 7827	Yu_Cheng_Woo@ava.gov.sg
	Ms Yvonne Low	6325 7647	Yvonne_Low@ava.gov.sg
CITES permit application	Ms Jaime Sim	6325 7549	Jaime_Sim@ava.gov.sg
	Ms Susan Lim	6325 7281	Lim_Siew_Keow@ava.gov.sg
CITES related enquiries	Ms Janice Yap	6325 7626	Janice_Yap@ava.gov.sg
	Mr Gerald Neo	6325 7290	Gerald_Neo@ava.gov.sg

Address:

Import & Export Regulation Division

Quarantine & Inspection Department

Agri-Food & Veterinary Authority

5 Maxwell Road, #02-03, Tower Block, MND Complex, Singapore 069110

Operating Hours:

Mon – Thurs : 8.30am - 6.00pm

Fri : 8.30am - 5.30pm

Lunch hour : 1.00pm - 2.00pm

[How to get there](#)

MND Complex is opposite the Red Dot Building and next to URA which is across Maxwell Food Market.

MRT: Tanjong Pagar (5 mins away)

Bus: 10, 70, 82, 97, 100, 130, 131, 167, 196 & 700

Taxi stand at 2nd level of MND public carpark.

Changi Animal and Plant Quarantine Station

Agri-Food & Veterinary Authority

Gate C7, Airport Cargo Road

Changi Airfreight Centre

Changi Animal & Plant Quarantine

Singapore 918104

Tel: 65457522

Fax: 65453023

Operating Hours:

Mon – Sat : 8.00am - 10.30pm

Lunch hour : 1.00pm - 2.00pm

Sun & Public : Closed

Holidays

How to get there

Bus: 9, 19 and 89 (alight at the 3rd bus stop after Police Pass Office, along Airline Road)

MRT: Bedok (transfer to bus 9), Tampines (transfer to bus 19)