



AV (HS) 1610

07 November 2007

Traders & Declaring Agents

Dear Sir/Mdm

### **TRADENET SYSTEM DOWNTIME PERIOD**

Further to our earlier circular dated 25 October 2007, please note there will be a second downtime period in the TradeNet system starting from 7 pm on 16 Nov 2007 to 9 am on 19 Nov 2007 when Singapore Customs will be performing some data migration.

During this downtime period, you will not be able to make your declarations in the TradeNet system. You are therefore advised to make your declarations prior to the TN downtime period for items under AVA control, which require urgent clearance especially for perishable goods and avoid the inconvenience of having to put up a letter of undertaking (LOU) to ICA.

Please contact the officers of the various controlling agencies of AVA listed in the earlier circular should you have further enquiries or require any assistance.

Yours faithfully

**KOH CHENG LIAT  
IMPORT & EXPORT DIVISION  
FOR DIRECTOR-GENERAL  
AGRI-FOOD AND VETERINARY SERVICES**

This is a computer-generated letter and no signature is required.