

IMPORT PROCEDURE OF PERSONAL PET ORNAMENTAL BIRDS

IMPORTING YOUR PET ORNAMENTAL BIRD INTO SINGAPORE

1. Please check if your pet bird can meet our import requirements. Our Veterinary Conditions for the Importation of Pet Animals- Birds (Other than Domestic Birds) can be obtained from our website at http://www.ava.gov.sg/Services/LicensesPermitsAndCerts/Permit_Import_Export_Transship_Animals_Birds_Eggs_Biologics.htm. Please note that the import of birds from Avian Influenza-affected countries is not allowed. You may refer to the list of suspended countries at <http://www.ava.gov.sg/AnimalsPetSector/ImportExportTransOfAnimalRelatedPrd/PetsPersonal/index.htm#mam1>
2. If your pet bird belongs to a species protected under the Convention on the International Trade in Endangered Species of Wild Fauna and Flora (CITES), you are required to obtain a **CITES export/re-export permit** from the exporting/re-exporting country and a **CITES import permit** from AVA. You can check the CITES website at www.cites.org under **National contacts & Information** for the contact details of the relevant CITES authority of the exporting/re-exporting country for issuance of the CITES export/re-export permit. Please apply for the CITES import permit at least one week before arrival of your pet bird. CITES import permit application can be made online via our website at http://www.ava.gov.sg/Services/LicensesPermitsAndCerts/CITES_Import_Export_reExport_Permit.htm or at the self-service computer terminal located at our office (see address below). Please attach a copy of the foreign CITES export/re-export permit as supporting document in your online application. The CITES import permit application with all required fields and supporting documents submitted takes at least 2 working days to process. Any incomplete or incorrect submission may delay the processing time or may render the application to be rejected. Each CITES permit costs S\$12 per species subject to a minimum of S\$60. If you wish to have the CITES import permit application processed and approved on the same working day, you can opt for the express service and a surcharge equivalent to the cost of the permit will be imposed. You are required to collect the original CITES import permit from our office (see address below). Payment of the permit may be made by cheque, GIRO, NETS, CashCard or online credit card payment under 'Pay for my Permit Now' under the link above. Payment by cheque should be made payable to the 'Agri-Food and Veterinary Authority'. The CITES import permit is

valid for three months (subject to extension of another 3 months prior to permit expiry) and valid for one consignment only. The CITES import permit must be collected from our office (see address below). Please note that for import of CITES Appendix I birds (species that are highly endangered), you must seek in-principle approval from AVA first before you submit your application. Please email your request to us (see contact details below).

3. Apply for **AVA import permit** within 30 days of import. AVA permit application can be made online via our website at http://www.ava.gov.sg/Services/LicensesPermitsAndCerts/Permit_Import_Export_Transship_Animals_Birds_Eggs_Biologics.htm. Please quote the application number for the CITES import permit (for CITES-listed birds) under "Remarks" field in your online application. The AVA import permit application takes at least 2 working days to process and costs S\$50. If you wish to have the import permit application processed within 2 working days, you can opt for the express service that costs S\$100. The AVA import permit is valid for 30 days. You can self print the AVA import permit once the payment is made, or you can opt for self collection (during your online application) from our office (see address below). For personal pet bird imports, please note that a maximum of 5 pet birds can be imported per owner. If you wish to import more than 5 birds, please write in to us via email (see contact details below).
4. Contact our Changi Animal and Plant Quarantine station (CAPQ) (see address below) at 6545 7522 five days before arrival to notify them of the planned date of arrival. Please check with your airlines if there are any restrictions or additional requirements for transporting pet birds.
5. Present the original AVA import permit, CITES export/re-export and import permits, health certificate, and laboratory reports to CAPQ officers when your pet bird arrives in Singapore. The original foreign CITES export/re-export permit and health certificate must be surrendered to CAPQ. CAPQ officers will inspect the birds and endorse on the original CITES import permit and AVA import permit. Copies of the endorsed CITES import permit and AVA import permit will be kept by you.
6. For more information on clearing your pets upon arrival in Singapore, please refer to <http://www.ava.gov.sg/NR/rdonlyres/67D6343A-72E3-4083-9440-995C6C591B8A/14677/MicrosoftWordClearingyourpetsupontheirarrivalinSingapore.pdf>.

Contact details:

For further clarifications or assistance on the import/export procedures, please contact the following officers:

Enquiries	Name of officer	Contact No.	Email
Import/export procedures, pre-export quarantine, and export health certificate-related enquiries	Mr Yu Cheng Woo	6325 7827	Yu_Cheng_Woo@ava.gov.sg
	Ms Yvonne Low	6325 7647	Yvonne_Low@ava.gov.sg
CITES permit application	Ms Jaime Sim	6325 7549	Jaime_Sim@ava.gov.sg
	Ms Susan Lim	6325 7281	Lim_Siew_Keow@ava.gov.sg
CITES related enquiries	Ms Janice Yap	6325 7626	Janice_Yap@ava.gov.sg
	Mr Gerald Neo	6325 7290	Gerald_Neo@ava.gov.sg

Address:

**Import & Export Regulation Division
Quarantine & Inspection Department
Agri-Food & Veterinary Authority**

5 Maxwell Road, #02-03, Tower Block, MND Complex, Singapore 069110

Operating Hours:

Mon – Thurs : 8.30am - 6.00pm

Fri : 8.30am - 5.30pm

Lunch hour : 1.00pm - 2.00pm

How to get there

MND Complex is opposite the Red Dot Building and next to URA which is across Maxwell Food Market.

MRT: Tanjong Pagar (5 mins away)

Bus: 10, 70, 82, 97, 100, 130, 131, 167, 196 & 700

Taxi stand at 2nd level of MND public carpark.

Changi Animal and Plant Quarantine Station

Agri-Food & Veterinary Authority

Gate C7, Airport Cargo Road

Changi Airfreight Centre

Changi Animal & Plant Quarantine

Singapore 918104

Tel: 65457522

Fax: 65453023

Operating Hours:

Mon – Sat : 8.00am - 10.30pm

Lunch hour : 1.00pm - 2.00pm

Sun & Public : Closed

Holidays

How to get there

Bus: 9, 19 and 89 (alight at the 3rd bus stop after Police Pass Office, along Airline Road)

MRT: Bedok (transfer to bus 9), Tampines (transfer to bus 19)