

**PET SHOP LICENCE CONDITIONS (4)**  
**DISPLAY AND SALE OF BIRDS**

**INTRODUCTION**

- A. A pet shop licence from the Agri-Food & Veterinary Authority (AVA) is required to keep or display for sale pets under the Animals and Birds (Pet Shop and Exhibition) Rules 2004.
  - B. The licence is issued subject to (1) submission of a valid application, (2) satisfactory applicant assessment (in the form of a course, interview or test), (3) satisfactory inspection of premises and (4) compliance with licence conditions.
  - C. The licence is renewable annually.
  - D. The licensee shall comply with all conditions of the licence at all times. Failure to comply with any condition of the licence shall constitute an offence under the law and the licensee shall be subject to regulatory action. The licensee may also be liable to be prosecuted in court under the applicable law, or have his / her licence suspended or revoked at the discretion of the Director-General.
  - E. The licensee undertakes a duty of care to ensure that the animals in the confined environment of shop are (1) healthy and in good condition (2) housed in a clean, comfortable and safe environment and (3) managed properly according to their needs and development requirements.
  - F. The licensee shall not keep or display for sale any animal which AVA has not given written approval for and which is not listed on the licence.
  - G. The display or sale of drugs, medications and preparations that require a prescription from a veterinary surgeon is not allowed.
6. New consignments of birds that have just arrived must not be displayed until the birds have been properly transferred to suitable display cages.
  7. Clean drinking water must be provided at all times. Drinking containers must be kept clean.
  8. The shop must display an emergency contact number on the shop front for the public to call in the event of an emergency and there must be evacuation arrangements in place.

**REGULATORY REQUIREMENTS**

9. Each bird in the shop must be accounted for. The source of a bird, its date of arrival in the shop (and Singapore), the medical history and date of purchase / release to the buyer should be available.
10. Common Rock Pigeons must not be displayed or sold.
11. No poultry, including chickens, quails and pheasants, are to be displayed or sold.
12. Only birds and animals for which AVA has given written approval to display and sell are to be kept on the premises.
13. All birds must be kept in their designated display areas approved by AVA. Any change of location of the bird display area must be approved by AVA.
14. Birds must not be displayed outside the shop premises unless the licensee has obtained written permission from the relevant building or area management.
15. Stock-tracking must be done for all birds (CITES or non-CITES). Birds listed under CITES (Appendices I, II and III) must have valid CITES permits and/or certificates. Any acquisitions or purchases of birds from other importers must have supporting documents such as letters of transfer or invoices. CITES birds sold must be accompanied by a letter of transfer containing details of the bird.
16. The licensee, manager and all staff who have worked longer than 6 months at the shop must attend structured formalized training for the pet retail industry at a teaching institution recognized by AVA, when required.
17. Shops with a grade must display their latest Grade Decal prominently.
18. There must be no non-compliance with the requirements of other regulatory agencies.

**LICENCE CONDITIONS**

**HOUSING & ENVIRONMENT**

1. All bird housing must be of adequate dimensions and supplied with suitable perches for the birds. Birds must be able to move freely and comfortably and their tails and outspread wings should not touch the sides of the cage.
2. Birds displayed on perches must have adequate perch space. Perches are to be of a size and material suitable for the birds to grip comfortably.
3. Birds kept together must be compatible. There must be no overcrowding.
4. Housing must be in good condition and kept clean and dry. It must be safe and comfortable for the birds.

**MANAGEMENT & HEALTHCARE**

5. All birds displayed for sale must be healthy. Sick, diseased or injured birds must be removed from display and treated by a licensed practising veterinarian. The veterinarian must certify that the bird is recovered before it can again be displayed for sale.

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Agri-Food & Veterinary Authority  
52 Jurong Gateway Road  
#09-01  
Singapore 608550  
Tel: 1800-476-1600  
Fax: 6334 1704