

## **COMPULSORY STRUCTURED TRAINING FOR THE PET RETAIL INDUSTRY**

From January 2010, to further enhance pet shop standards and competencies, structured training in pet animal management and welfare will be made compulsory for the pet retail industry.

### Who must attend

Pet shop licensees and their pet shop managers and staff who have worked for longer than 6 months at the pet shop.

Dog farm licensees and all kennel managers and staff who have worked for longer than 6 months on the farm.

### Failure to attend

Training attendance will be a requirement to apply for a new licence or to renew an existing licence.

Where the individuals concerned have not attended the course because there are no courses available about the time of their application or licence renewal, they will be given 6 months to attend the course and submit the required course attendance certificates. If they fail to do so, their licence may be suspended until they submit the required course certificates.

### New applicants

New licence applicants are advised to attend the training with their managers before starting business. If they have not attended the course because there are no courses available about the time of their application, their application will be processed and approved if they comply with licence conditions. They will then have 6 months to attend the course and submit the required course attendance certificates. If they fail to do so, they will be deemed to be in breach of a licence condition and their licence may be suspended until they submit the required course certificates.

### Recognised courses

Temasek Polytechnic's Professional Development Centre currently has three Skills Certificate in Pet Care and Management courses that are recognized for the training. The courses qualify for the Singapore Workplace Development Agency (WDA)'s Skills Programme for Upgrading and Resilience (SPUR) and Absentee Payroll subsidies.

### Certifiable work skill

This training is recommended for anyone in the pet industry, not just those in the pet retail industry. Attendees gain a certifiable work skill. The training is supported by the Pet Enterprises and Traders Association (PETAS) and the Singapore Workforce Development Agency (WDA).

For further information or clarification, please call AVA at 1800 476 1600 or drop us a note on AVA's online feedback at <https://www.ifaq.gov.sg/AVA/apps/feedback.aspx>.