



**CIRCULAR**

Our Ref: AV 19.01.010.0007

9 January 2019

Egg and live poultry importers

**CHANGES TO OPERATING HOURS OF AVA OFFICE AT TUAS CHECKPOINT**

We would like to inform you of changes to the operating hours of the Agri-Food and Veterinary Authority of Singapore (AVA) Office at the Tuas Checkpoint.

2 With effect 14 January 2019, the operating hours of AVA Office at Tuas Checkpoint for import clearance of eggs and live poultry will be **Mondays – Saturdays, 4.00am - 12.00pm**; and closed on Sundays. On public holidays, the Office will continue to be opened for import of eggs and live poultry.

3 The earlier opening hours would facilitate trucks carrying eggs and live poultry to be imported earlier to avoid peak hour traffic and hotter temperatures later in the day. To safeguard animal welfare, live poultry trucks should not arrive after closing hours. Importers should arrange for deliveries of live poultry to arrive earlier in the day.

4 Please contact AVA at <http://csp.ava.gov.sg/feedback> if you have any questions. Thank you.

Yours sincerely,

Dr Alwyn Tan  
Deputy Director, Animal and Plant Section  
Import & Export Regulation Department  
Quarantine & Inspection Group  
Agri-Food & Veterinary Authority of Singapore

NB: This is a computer-generated letter. No signature is required